TRAFFORD COUNCIL

Report to: Employment Committee

Date: 10th July 2017 Report for: Information

Report of: Deborah Lucas, Acting Director of HR

Report Title

Agency Spend for Period 1st April 2016 to 31st March 2017

Recommendations

That the content of this report is noted.

Relationship to Policy Framework/Corporate Priorities	These proposals align with the council's Corporate Priorities in respect to 'Low Council Tax and Value for Money' and 'Reshaping Trafford Council'.	
Financial	The cost of using agency workers is carefully managed and monitored through existing budgets and budget management frameworks.	
Legal Implications:	Agency assignments are carefully monitored to ensure that they are legally compliant and any employment liability is mitigated.	
Equality/Diversity Implications	None	
Sustainability Implications	None	
Staffing/E-Government/Asset	The use of agency workers supports critical	
Management Implications	resourcing gaps.	
Risk Management Implications	See Legal Implications section.	
Health & Wellbeing Implications	None	
Health and Safety Implications	None	

1. Background

- 1.1 A robust vacancy clearance process has been in place for over two years now; this process ensures that posts are only filled where there is a compelling case to do so; it also ensures that where a post is to be filled, it is matched in the first instance to employees on notice of redundancy (redeployees), "at risk" staff (those employees where there is a real risk of redundancy) and apprentices.
- 1.2 Vacancies are subject to initial approval by respective Directorate Management Teams and then final approval by the Corporate Leadership Team (CLT). The routine practice is for vacancies to be advertised internally

- in the first instance in order to minimise the potential for future workforce reductions and make savings on external recruitment spend.
- 1.3 It is however recognised that there will be circumstances whereby there are immediate resourcing needs that are predominantly short term in nature and require access to time limited and/or specialist skills that cannot be found within the organisation, or where cover is required for day-to-day absences. For these reasons, access to temporary agency support is essential to meet critical gaps in service provision as outlined below.
- 1.4 The breakdown of agency spend over the previous financial year (from April 2016 to March 2017 inclusive) is attached at Appendix I. The agency costs for the year have been met from within existing staffing budgets to support services whilst they have been restructuring, reshaping and recruiting to resultant vacant posts, thus ensuring that statutory obligations are met on a day-to-day basis.
- 1.5 Appendix II provides information on the length of tenure for those assignments that were still active as at 31st March 2017.

2. Summary Agency Spend Position

2.1 The total agency spend in 2016/17 was £2,020,069. Whilst this represented an overall increase of £40,808 from the previous year's total spend of £1,979,261, it should be noted that for two Directorates – T&R and EGEI, spend at the end of Q4 represents an in-year reduction from the previous reporting period. Therefore, there is a downward trend on agency spend in these two areas.

Directorate	2014/15 Total	2015/16 Total	2016/17 Total
CFW	1,265,355	1,171,785	1,410,667
EGEI	142,013	87,792	143,246
T&R	640,010	345,905	370,305
T&R CFW	n/a	373,779	95,851
All	2,047,378	1,979,261	2,020,069

2.2 An overview of agency spend and activity is set out below that outlines the Directorate position in further detail.

3. Directorate Overview

- 3.1 Children, Families and Well-Being
- 3.1.1 The majority of agency spend is due to the service discharging its statutory responsibilities for providing social care services for vulnerable children and adults. The interim staffing need is primarily required to cover staffing

- resource gaps, created as a result of short-term staff absences or whilst recruitment to permanent posts is underway and cover is critical to ensure that service users receive the appropriate level of care and support.
- 3.1.2 The 2016/17 agency spend for CFW was £1,410,667 and we have seen a steady upward trend in comparison to last year when spend was £1,171,785 and in 2014/15 when it was £1,265,355.
- 3.1.3 Spend activity primarily relates to the procurement of interim qualified Social Workers and Adult Support Workers, which represents over 84% of the total spend for the Directorate over the year. In Q4, January to March 2017 we have seen an upward trend from Q3, specifically in relation to Care Assistant roles with 35% overall activity being attributed to this role. This is due to a service review exercise taking place within the Re-ablement Service which resulted in an increase in sickness absence levels. Given the nature of these roles, interim agency cover was essential to ensure delivery of a critical front-line service. The remaining spend primarily relates to business support and the provision and support of childcare services where the Council has a statutory obligation to meet minimum staffing ratios.
- 3.1.4 In 2016, the permanent, peripatetic team of Children's Social Workers was established and embedded into the organisation; this has helped to reduce some pressure in agency demand as experienced social workers are able to be deployed on short-term/time-limited placements in response to service needs. Learning from the Children's model, a similar exercise is being explored for the Adults Social Worker role to enable better resource utilisation and potential reduction on agency demand. It is recognised, however, that this alone is not enough and further work needs to be undertaken across the social work area to understand what additional interventions can be put in place to improve the employment position relating to social workers and thus drive down agency spend.
- 3.1.5 The AGMA-wide adoption of standardised pay rates for children's and adults' agency social workers which was led by Trafford Council in 2016 continues to be effective at controlling costs and the principle of a rate 'cap' has been extended across the North West. This collaborative arrangement avoids authorities competing for agency social workers, which previously resulted in prices being driven upwards and ensures the market is managed / controlled.
- 3.2 Transformation and Resources Directorate (T & R)
- 3.2.1 Agency spend in this area primarily relates to the need to bring in specialist skills to provide transformational, technical and consultancy support to the organisation as it reshapes.

- 3.2.2 In 2016/17 total spend for T&R was £370,305 which is an overall increase from 2015/16 total spend of £24,400. However, it should be noted that additional resources were required to support the Trafford Council/Greater Manchester Police HR Shared Service ("Greater Manchester Shared Services GMSS") collaboration, which went live in March 2017. Consequently, additional specialist agency resources are no longer required to support this particular transformation piece and spend has reduced from £115,759 in Q3 (October- December 2016) to £86,402 in Q4 (January -March 2017), with a projection that this downward trend will continue into 2017/18.
- 3.2.3 Interim resources were also required to support a number of other core services in this Directorate as they undergo their own transformation and staffing restructures; these resources have supported the realisation of longer term Directorate savings.
- 3.2.3 In addition to the core T&R services, there was also agency spend in Q1 & 2 2016/17, for the CFW Transformation Programme (shown in Appendix I as T&R CFW). Spend in this category was £95,851 in total and from Q3 onwards, there has been no further spend in this area.
- 3.3 Economic Growth, Environment and Infrastructure
- 3.3.1 Spend in this area primarily relates to interim technical support roles and the total agency spend for 2016/17 was £143,246; this represented an increase of £55,454 from spend in 2015/16.
- 3.3.2 Over the past year, spend in the Directorate has been steady overall from a starting spend of £31,309 in April 2016, increasing to £41,670 in Q2 and £38,964 in Q3, decreasing to £31,303 in Q4. Spend has primarily been attributed to Building Control and Licensing and Business Administration roles. These are regulatory roles that also generate income for the Council; it has therefore been in the Council's interests to cover these key roles with agency staff whilst permanent recruitment to the roles has been undertaken. Following difficulties in recruiting to some of these roles, a review was undertaken and a temporary market supplement is now in place, which has enabled permanent recruitment to the roles and a consequential reduction in the reliance on agency contractors, which will see spend continue to fall.

4. Conclusion

4.1 The HR service will facilitate targeted and bespoke interventions to support managers particularly in the CFW Directorate to pro-actively manage temporary resourcing needs to continue to ensure that agency demand is proportionate and appropriate

- 4.2 Agency spend will continue to be monitored on a regular basis and regular reports will be presented to Employment Committee, for information.
- 4.3 Employment Committee is recommended to note the content of this report.

Trafford Council Agency Spend By Directorate - 2016/2017

Appendix I

Breakdown by Directorate (via cost and number of assignments)

T&R - CFW Programme costs are shown separately as detailed in paragraph 2.2.2 of the accompanying report.

April 2016

Job Title by Directorate	Number of Active		Sum of	
Job Title by Directorate	Assignments in Month	Clie	ent Total	
CFW	59	£	108,154	
Business Support Officer level 2	1	£	1,435	
Chef (Ascot)	14	£	851	
Childcare Worker	5	£	278	
Finance Officer	2	£	1,946	
Independent Reviewing Officer	1	£	1,994	
Project Support Officer	1	£	2,257	
Senior Business Support Officer	1	£	1,249	
Social Worker Level 3	1	£	70,163	
Support Worker - Adults	1	£	7,752	
Support Worker Adults Physical Intervention Trained	21	£	65	
Team Manager	9	£	5,983	
Care Assistant - Residential Homes & Day Centres	1	£	11,201	
Snr Learning & Dev Officer/Relationship Mgr - Children's Safeguarding Lead	1	£	2,980	
EGEI	3	£	7,217	
Building Control Officer	1	£	3,628	
Business Support Officer level 2	1	£	423	
Clerk of Works	1	£	3,165	
T&R	11	£	21,046	
Accountant	2	£	6,967	
Accounting Technician	2	£	5,940	
Chef Manager	1	£	2,905	
Control Room Operator	1	£	180	
Pensions Officer	1	£	619	
Public Relations Manager	1	£	261	
Shared Service Support Officer	3	£	4,175	
T&R - CFW	6	£	21,593	
Benefits Realisation Manager	1	£	4,023	
Social Worker Level 1	1	£	2,772	
Social Worker Level 3	4	£	14,798	
Grand Total	79	£	158,010	

May 2016

Job Title by Directorate	Number of Active	Su	m of
Job Title by Directorate	Assignments in Month	Clie	ent Total
CFW	57	£	107,150
Business Support Officer level 2	1	£	1,092
Chef (Ascot)	12	£	86
Childcare Worker	1	£	817
Finance Officer	7	£	1,539
Independent Reviewing Officer	1	£	4,999
Project Support Officer	1	£	2,167
Senior Business Support Officer	1	£	312
Social Worker Level 2	1	£	1,396
Social Worker Level 3	1	£	68,886
Social Worker Level 3a	1	£	2,211
Support Worker - Adults	21	£	6,657
Support Worker Adults Physical Intervention Trained	1	£	242
Care Assistant - Residential Homes & Day Centres	6	£	14,000
Snr Learning & Dev Officer/Relationship Mgr - Children's Safeguarding Lead	2	£	2,745
EGEI	4	£	11,350
Building Control Officer	2	£	7,188
Business Support Officer level 2	1	£	846
Clerk of Works	1	£	3,316
T&R	12	£	21,248
Accountant	1	£	855
Accounting Technician	2	£	6,296
Chef Manager	1	£	2,707
Control Room Operator	2	£	180
GMP IT Project Business Analyst	1	£	425
Pensions Officer	1	£	2,485
Public Relations Manager	1	£	3,993
Shared Service Support Officer	3	£	4,307
T&R - CFW	5	£	21,162
Benefits Realisation Manager	1	£	7,599
Social Worker Level 1	1	£	3,255
Social Worker Level 3	3	£	10,308
Grand Total	78	£	160,910

June 2016

Title by Directorate Number of Active		Sum of		
Job Title by Directorate	Assignments in Month		Client Total	
CFW	62	£	120,230	
Business Support Assistant	1	£	384	
Business Support Officer level 2	2	£	2,925	
Chef (Ascot)	9	£	93	
Childcare Assistant	1	£	52	
Childcare Worker	1	£	390	
Independent Reviewing Officer	4	£	5,493	
Project Support Officer	1	£	2,455	
Residential Childcare Officer	1	£	798	
Social Worker Level 2	4	£	2,622	
Social Worker Level 3	1	£	77,068	
Social Worker Level 3a	24	£	7,654	
Support Worker - Adults	5	£	7,208	
Support Worker Adults Physical Intervention Trained	7	£	402	
Care Assistant - Residential Homes & Day Centres	1	£	12,687	
EGEI	6	£	12,742	
Building Control Officer	2	£	6,629	
Business Support Officer level 2	1	£	1,215	
Clerk of Works	1	£	3,767	
Licencing Assistant	2	£	1,131	
T&R	8	£	21,789	
Chef Manager	1	£	1,595	
Control Room Operator	1	£	180	
GMP IT Project Business Analyst	1	£	7,652	
Pensions Officer	1	£	2,942	
Public Relations Manager	1	£	4,602	
Shared Service Support Officer	2	£	3,791	
Solicitor	1	£	1,026	
T&R - CFW	4	£	15,419	
Benefits Realisation Manager	1	£	8,940	
Social Worker Level 1	1	£	2,034	
Social Worker Level 3	2	£	4,445	
Grand Total	80	£	170,181	
Grand Total in the Quarter	237	£	489,101	

<u>Trafford Council Agency Spend By Directorate Q2 - 2016/2017</u>

<u>Breakdown by Directorate</u> (via cost and number of assignments)

T&R - CFW Programme costs are shown separately as detailed in paragraph 2.2.3 of the accompanying report. July 2016

Lab Title has Directored	Number of Active		
Job Title by Directorate	Assignments in Month	Sum o	f Client Total
CFW	61	£	113,826
Business Support Assistant	1	£	1,512
Business Support Officer level 2	1	£	1,869
Business Support Officer Level 3	1	£	624
Care Assistant - Residential Homes & Day Centres*	11	£	7,513
Chef (Ascot)	3	£	628
Childcare Assistant	5	£	1,220
Childcare Worker	3	£	205
Independent Reviewing Officer	1	£	5,178
Project Support Officer	1	£	2,372
Social Worker - level 3 - Children	1	£	247
Social Worker Level 3	18	£	70,987
Social Worker level 3a	4	£	13,362
Support Worker - Adults	10	£	7,353
Support Worker Adults Physical Intervention Trained	1	£	755
EGEI	7	£	15,935
Building Control Officer	2	£	7,401
Business Support Officer level 2	2	£	2,026
Clerk of Works	1	£	3,232
Licencing Assistant	2	£	3,276
T&R	8	£	24,223
Control Room Operator	1	£	1,066
GMP IT Project Business Analyst	1	£	7,227
Pensions Officer	1	£	3,115
Public Relations Manager	1	£	2,816
Shared Service Support Officer	3	£	3,959
Solicitor	1	£	6,040
T&R CFW	3	£	15,108
Benefits Realisation Manager	1	£	8,940
Social Worker - level 3 - Adults	1	£	4,850
Social Worker level 1	1	£	1,318
Grand Total	79	£	169,092

August 2016

L.I. Title I. Diversion	Number of Active		
Job Title by Directorate	Assignments in Month	Sum o	f Client Total
CFW	53	£	116,733
Business Support Assistant	1	£	1,219
Business Support Officer level 2	1	£	1,334
Business Support Officer Level 3	1	£	1,061
Care Assistant - Residential Homes & Day Centres*	11	£	9,462
Chef (Ascot)	2	£	425
Client Finance Audit Assistant	1	£	2,328
Independent Reviewing Officer	1	£	1,930
Project Support Officer	1	£	1,775
Social Worker Level 3	19	£	64,581
Social Worker level 3a	4	£	12,850
Support Worker - Adults	9	£	13,937
Support Worker Adults Physical Intervention Trained	1	£	605
Team Manager	1	£	5,226
EGEI	6	£	14,296
Building Control Officer	2	£	7,298
Business Support Officer level 2	2	£	3,207
Licencing Assistant	2	£	3,791
T&R	11	£	44,815
Category Manager	1	£	8,543
Control Room Operator	1	£	362
GMP IT Project Business Analyst	1	£	8,927
Pensions Officer	1	£	3,318
Public Relations Manager	1	£	4,484
Shared Service Support Officer	4	£	7,279
Solicitor	2	£	11,901
T&R CFW	3	£	14,016
Benefits Realisation Manager	1	£	5,364
Social Worker - level 3 - Adults	1	£	5,190
Social Worker level 1	1	£	3,461
Grand Total	73	£	189,859

September 2016

Job Title by Directorate	Number of Active			
Job Title by Directorate	Assignments in Month	Sum of Client Total		
CFW	58	£	112,387	
Business Support Assistant	1	£	1,636	
Business Support Officer level 2	2	£	2,143	
Business Support Officer Level 3	1	£	1,123	
Care Assistant - Residential Homes & Day Centres*	14	£	9,610	
Chef (Ascot)	1	£	228	
Childcare Worker	2	£	317	
Client Finance Audit Assistant	1	£	2,213	
Project Support Officer	1	£	2,202	
Residential Childcare Officer	1	£	92	
Social Worker Level 3	17	£	59,709	
Social Worker level 3a	4	£	12,851	
Support Worker - Adults	11	£	14,206	
Support Worker Adults Physical Intervention Trained	1	£	738	
Team Manager	1	£	5,318	
EGEI	7	£	11,439	
Building Control Officer	2	£	6,880	
Business Support Officer level 2	2	£	1,416	
Licencing Assistant	3	£	3,143	
T&R	12	£	35,023	
Category Manager	1	£	4,856	
Control Room Operator	1	£	360	
GMP IT Project Business Analyst	1	£	5,101	
Pensions Officer	1	£	3,345	
Public Relations Manager	1	£	4,008	
Shared Service Support Officer	5	£	5,941	
Solicitor	2	£	11,412	
T&R CFW	2	£	8,553	
Benefits Realisation Manager	1	£	8,099	
Social Worker - level 3 - Adults	1	£	455	
Grand Total	79	£	167,401	
Grand Total in the Quarter	231	£	526.353	

Grand Total in the Quarter	231	£	526,353

<u>Trafford Council Agency Spend By Directorate Q3 - 2016/2017</u>

Breakdown by Directorate (via cost and number of assignments)

October 2016

	Number of Active	
Job Title by Directorate	Assignments in Month	Sum of Client Total
CFW	67	£ 123,002
Business Support Assistant	1	£ 653
Business Support Officer level 2	2	£ 2,466
Care Assistant - Residential Homes & Day Centres*	21	£ 15,292
Chef (Ascot)	1	£ 365
Childcare Worker	1	£ 112
Domestic	1	£ 257
Project Support Officer	1	£ 1,562
Social Worker - level 3 - Children	1	£ 84
Social Worker Level 3	19	£ 66,779
Social Worker level 3a	4	£ 14,559
Support Worker - Adults	12	£ 13,227
Support Worker Adults Physical Intervention Trained	2	£ 2,635
Team Manager	1	£ 5,010
EGEI	6	£ 11,448
Building Control Officer	3	£ 7,219
Licencing Assistant	3	£ 4,229
T&R	13	£ 35,805
Control Room Operator	1	£ 185
GMP IT Project Business Analyst	1	£ 6,377
Interim Project Manager	1	£ 2,380
Pensions Officer	1	£ 3,512
Public Relations Manager	1	£ 4,862
Shared Service Support Officer	4	£ 7,546
Solicitor	4	£ 10,943
Grand Total	86	£ 170,254

November 2016

	Number of Active	
Job Title by Directorate	Assignments in Month	Sum of Client Total
CFW	69	£ 120,291
Business Support Officer level 2	3	£ 2,249
Care Assistant - Residential Homes & Day Centres*	18	£ 15,022
Chef (Ascot)	2	£ 1,657
Childcare Worker	5	£ 720
Domestic	3	£ 932
Social Worker Level 3	20	£ 69,609
Social Worker level 3a	3	£ 11,290
Support Worker - Adults	11	£ 10,513
Support Worker Adults Physical Intervention Trained	3	£ 2,814
Team Manager	1	£ 5,484
EGEI	6	£ 16,049
Building Control Officer	2	£ 8,198
Clerk of Works	1	£ 1,534
Licencing Assistant	2	£ 3,897
Senior Personal Assistant	1	£ 2,421
T&R	11	£ 44,374
GMP IT Project Business Analyst	1	£ 7,014
Interim Project Manager	1	£ 7,139
Pensions Officer	1	£ 3,345
Public Relations Manager	1	£ 5,112
Shared Service Support Officer	4	£ 8,295
Solicitor	3	£ 13,468
Grand Total	86	£ 180,714

December 2016

	Number of Active	
Job Title by Directorate	Assignments in Month	Sum of Client Total
CFW	60	£ 106,684
Business Support Officer level 2	3	£ 2,782
Care Assistant - Residential Homes & Day Centres*	15	£ 16,472
Chef (Ascot)	1	£ 1,300
Domestic	1	£ 2,567
Social Worker Level 3	21	£ 56,247
Social Worker level 3a	3	£ 5,882
Support Worker - Adults	13	£ 15,914
Support Worker Adults Physical Intervention Trained	2	£ 2,085
Team Manager	1	£ 3,435
EGEI	6	£ 11,467
Building Control Officer	2	£ 5,555
Clerk of Works	1	£ 1,803
Licencing Assistant	2	£ 3,153
Senior Personal Assistant	1	£ 955
T&R	12	£ 35,580
Control Room Operator	1	£ 340
GMP IT Project Business Analyst	1	£ 5,526
Interim Project Manager	1	£ 5,439
Pensions Officer	1	£ 2,428
Personal Assistant - Level 1	1	£ 1,395
Public Relations Manager	1	£ 4,040
Shared Service Support Officer	3	£ 3,013
Solicitor	3	£ 13,398
Grand Total	78	£ 153,731

Grand Total in the Quarter	250	£	504,700

<u>Trafford Council Agency Spend By Directorate Q4 - 2016/2017</u>

<u>Breakdown by Directorate</u> (via cost and number of assignments)

January 2017

	Number of Active	
Job Title By Dirtectorate	Assignments in Month	Sum of Client Total
CFW	86	£ 127,529
Business Support Officer level 2	2	£ 2,609
Care Assistant - Residential Homes & Day Centres*	27	£ 29,485
Chef (Ascot)	1	£ 1,534
Childcare Worker	6	£ 627
Domestic	1	£ 1,980
Social Worker Level 3	23	£ 63,876
Social Worker level 3a	2	£ 4,745
Support Worker - Adults	20	£ 17,147
Support Worker Adults Physical Intervention Trained	3	£ 2,108
Team Manager	1	£ 3,416
EGEI	4	£ 10,275
Building Control Officer	2	£ 6,881
Licencing Assistant	2	£ 3,394
T&R	9	£ 36,605
Control Room Operator	1	£ 401
GMP IT Project Business Analyst	1	£ 6,802
HR Adviser	1	-£ 24
Interim Project Manager	1	£ 6,119
Pensions Officer	1	£ 3,221
Personal Assistant - Level 1	1	£ 1,747
Solicitor	3	£ 18,340
Grand Total	99	£ 174,408

February 2017

	Number of Active	
Job Title By Dirtectorate	Assignments in Month	Sum of Client Total
CFW	65	
Business Support Officer Level 2 [Trafford]	3	£ 2,976
Care Assistant - Residential Homes & Day Centres [Trafford]	20	£ 22,079
Chef (Ascot House) [Trafford]	1	f 1,267
Childcare Worker [Trafford]	1	£ 124
Domestic [Trafford]	1	£ 638
Social Worker Level 3 [Trafford]	17	£ 54,062
Social Worker level 3a [Trafford]	1	£ 1,645
Support Worker - Adults [Trafford]	13	£ 6,618
Support Worker Adults Physical Intervention Trained [Trafford]	7	£ 4,291
Team Manager [Trafford]	1	£ 1,351
EGEI	5	£ 8,694
Building Control Officer [Trafford]	2	£ 3,517
General Operative [Oldham]	1	£ 1,597
Licencing Assistant [Trafford]	2	£ 3,580
T&R	9	£ 30,966
Control Room Operator [Trafford]	1	£ 841
Executive Assistant to Chief Executive [Trafford]	1	£ 3,233
GMP IT Project Business Analyst [Trafford]	1	£ 828
Pensions Officer [Trafford]	1	£ 2,956
Personal Assistant - Level 1 [Trafford]	1	£ 931
Senior Project Manager - GMP [Trafford]	1	£ 6,143
Solicitor [Trafford]	3	£ 16,034
Grand Total	79	£ 134,712

March 2017

	Number of Active	
Job Title By Dirtectorate	Assignments in Month	Sum of Client Total
CFW	92	£ 159,629
Business Support Officer Level 2 [Trafford]	2	£ 3,850
Care Assistant - Residential Homes & Day Centres [Trafford]	38	£ 29,62
Chef (Ascot House) [Trafford]	1	£ 208
Chef [Trafford]	1	£ 1,094
Childcare Worker [Trafford]	2	£ 170
Domestic [Trafford]	1	£ 894
Service Manager [Trafford]	1	£ 5,70
Social Worker Level 3 (Hospital/EDT) [Trafford]	1	£ 2,880
Social Worker Level 3 [Trafford]	19	£ 77,129
Social Worker level 3a [Trafford]	1	£ 3,500
Strategic Service Manager [Trafford]	1	£ 12,192
Support Worker - Adults [Trafford]	11	£ 7,830
Support Worker Adults Physical Intervention Trained [Trafford]	13	£ 14,550
EGEI	6	£ 17,952
Building Control Officer [Trafford]	2	£ 9,27
General Operative [Oldham]	2	£ 4,02:
Licencing Assistant [Trafford]	2	£ 4,660
T&R	7	£ 18,83
Control Room Operator [Trafford]	1	£ 633
Executive Assistant to Chief Executive [Trafford]	1	£ 3,98
Pensions Officer [Trafford]	1	£ 4,102
Personal Assistant - Level 1 [Trafford]	1	£ 449
Senior Project Manager - GMP [Trafford]	1	£ 3,084
Solicitor [Trafford]	2	£ 6,57
Grand Total	105	£ 196,413

Grand Total in the Quarter	283	£	505,533

Trafford Council Agency Tenure by Directorate

Appendix II

Breakdown by Directorate showing active assignments as at 31st March 2017

Directorate	Job Title	Assignment Start Date	Assignment End Date
CFW	Business Support Officer Level 2 [Trafford]	28/01/2017	31/03/2017
	Business Support Officer Level 2 [Trafford]	28/01/2017	30/06/2017
	Care Assistant - Residential Homes & Day Centres		
	[Trafford] Care Assistant - Residential Homes & Day Centres	28/02/2017	30/04/2017
	[Trafford]	01/03/2017	30/04/2017
	Care Assistant - Residential Homes & Day Centres [Trafford]	01/03/2017	30/04/2017
	Care Assistant - Residential Homes & Day Centres [Trafford]	28/02/2017	30/04/2017
	Care Assistant - Residential Homes & Day Centres [Trafford]	01/03/2017	30/04/2017
	Care Assistant - Residential Homes & Day Centres [Trafford]	01/03/2017	30/04/2017
	Care Assistant - Residential Homes & Day Centres [Trafford]	01/03/2017	30/04/2017
	Care Assistant - Residential Homes & Day Centres [Trafford]	28/02/2017	28/04/2017
	Care Assistant - Residential Homes & Day Centres [Trafford]	01/03/2017	30/04/2017
	Care Assistant - Residential Homes & Day Centres [Trafford]	01/03/2017	30/04/2017
	Care Assistant - Residential Homes & Day Centres [Trafford]	01/03/2017	30/04/2017
	Care Assistant - Residential Homes & Day Centres [Trafford]	01/03/2017	30/04/2017
	Care Assistant - Residential Homes & Day Centres [Trafford]	29/01/2017	30/04/2017
	Care Assistant - Residential Homes & Day Centres [Trafford]	15/02/2017	30/04/2017
	Care Assistant - Residential Homes & Day Centres [Trafford]	25/02/2017	30/04/2017
	Care Assistant - Residential Homes & Day Centres [Trafford]	23/02/2017	30/04/2017
	Care Assistant - Residential Homes & Day Centres [Trafford]	01/03/2017	30/04/2017
	Care Assistant - Residential Homes & Day Centres [Trafford]	01/03/2017	30/04/2017
	Care Assistant - Residential Homes & Day Centres [Trafford]	01/03/2017	30/04/2017
	Care Assistant - Residential Homes & Day Centres [Trafford]	01/03/2017	30/04/2017
	Care Assistant - Residential Homes & Day Centres [Trafford]	01/03/2017	30/04/2017
	Care Assistant - Residential Homes & Day Centres	11/02/2017	30/04/2017

[Trafford]		
Care Assistant - Residential Homes & Day Centres [Trafford]	12/03/2017	30/04/2017
Care Assistant - Residential Homes & Day Centres [Trafford]	25/03/2017	30/04/2017
Care Assistant - Residential Homes & Day Centres [Trafford]	31/03/2017	30/04/2017
Chef [Trafford]	01/03/2017	30/04/2017
Domestic [Trafford]	28/01/2017	30/04/2017
Service Manager [Trafford]	27/02/2017	27/05/2017
Social Worker Level 3 (Hospital/EDT) [Trafford]	28/01/2017	30/06/2017
Social Worker Level 3 [Trafford]	28/01/2017	01/04/2017
Social Worker Level 3 [Trafford]	28/01/2017	14/05/2017
Social Worker Level 3 [Trafford]	28/01/2017	05/05/2017
Social Worker Level 3 [Trafford]	28/01/2017	28/04/2017
Social Worker Level 3 [Trafford]	28/01/2017	31/03/2017
Social Worker Level 3 [Trafford]	28/01/2017	30/06/2017
Social Worker Level 3 [Trafford]	28/01/2017	08/12/2017
Social Worker Level 3 [Trafford]	28/01/2017	30/04/2017
Social Worker Level 3 [Trafford]	28/01/2017	15/04/2017
Support Worker - Adults [Trafford]	02/02/2017	07/04/2017
Support Worker - Adults [Trafford]	18/02/2017	31/03/2017
Support Worker - Adults [Trafford]	28/01/2017	29/04/2017
Support Worker - Adults [Trafford]	29/01/2017	15/04/2017
Support Worker Adults Physical Intervention Trained [Trafford]	01/03/2017	08/04/2017
Support Worker Adults Physical Intervention Trained [Trafford]	10/03/2017	29/04/2017
Support Worker Adults Physical Intervention Trained [Trafford]	16/03/2017	28/04/2017
Support Worker Adults Physical Intervention Trained [Trafford]	28/01/2017	31/03/2017
Support Worker Adults Physical Intervention Trained [Trafford]	28/01/2017	31/03/2017
Support Worker Adults Physical Intervention Trained [Trafford]	28/01/2017	08/04/2017
Support Worker Adults Physical Intervention Trained [Trafford]	28/01/2017	15/04/2017
Support Worker Adults Physical Intervention Trained [Trafford]	28/01/2017	15/04/2017
Support Worker Adults Physical Intervention Trained [Trafford]	28/01/2017	15/04/2017
Support Worker Adults Physical Intervention Trained [Trafford]	29/01/2017	15/04/2017
Support Worker Adults Physical Intervention Trained [Trafford]	29/01/2017	15/04/2017
Support Worker Adults Physical Intervention Trained [Trafford]	31/01/2017	22/04/2017
Support Worker Adults Physical Intervention Trained [Trafford]	31/01/2017	29/04/2017
Building Control Officer [Trafford]	28/01/2017	31/03/2017

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	Building Control Officer [Trafford]	28/01/2017	31/03/2017
	Licencing Assistant [Trafford]	28/01/2017	30/04/2017
	Licencing Assistant [Trafford]	28/01/2017	30/04/2017
T&R	Control Room Operator [Trafford]	28/01/2017	31/03/2017
	Executive Assistant to Chief Executive [Trafford]	28/01/2017	29/12/2017
	Pensions Officer [Trafford]	28/01/2017	31/03/2017
	Senior Project Manager - GMP [Trafford]	28/01/2017	31/03/2017
	Solicitor [Trafford]	28/01/2017	31/03/2017

^{*}It should be noted that in many assignments, the agency worker will be working less hours than the full time equivalent (FTE) hours. 1 assignment does not necessarily equal 1 FTE.

It should also be noted that there are assignments, particularly Support Worker and Care Assistant roles where, due to the ad hoc nature of the work and/or being based in various locations, an individual worker may have multiple assignments active concurrently. As an example, 5 Support Worker assignments during a given period of time may be covered by only 2 or 3 workers.